



Beating Thieves



Anti-Theft Protection

With cases sized for single, double and multiple DVDs, and a special case for Blu-ray, OneTime offered the range the Whangarei store needed, at a price that met United Video Whangarei's budget.



United Video is a New Zealand owned franchise business with 107 stores nationwide. One of these is United Video in Whangarei – a large DVD and games rental store with approximately 20,000 titles in stock.

The Challenge

Lockable DVD cases had been protecting this large and valuable collection for some time. Co-managers, Anne and Barrie Matenga, were using two different types of boxes to keep their titles secure. Both types featured detachable locks which were removed at the counter when a DVD was rented out, and stored until the DVD was returned and the lock replaced. However, the boxes they were using had a number of disadvantages.

During busy periods, the number of removed locks would quickly mount up. "We would have boxes of locks all over the place," says Anne Matenga. Another disadvantage, particularly during peak times, was the time it could take for transactions to be completed while staff removed the detachable locks.

Furthermore, some determined thieves had, on a number of occasions, managed to break through the locking system of one type of box and steal the disc.

The store needed an improved system - but it had to be cost-effective.





The Solution

Leading Solutions provided the answer with the OneTime Security System, a range of robust plastic boxes with in-built security and no separate parts. The boxes have an integral locking clip which is released by a small counter-based unit. Strong enough to resist break-in attempts, the cases could be integrated into the store's existing alarm system.

With cases sized for single, double and multiple DVDs, and a special case for Blu-ray, OneTime offered the range the Whangarei store needed, at a price that met United Video Whangarei's budget.

The Result

OneTime has proved a winning formula with Anne and her staff. "The all-in-one locking system is so quick, easy and simple to use," says Anne. "Staff don't have so much to do to unlock the boxes – and we don't have to find storage for separate locks."

And she is confident of the security offered by the robust boxes which are connected to the store's security system. "The boxes are pretty tough – we have even seen people trying to open the boxes with knives, but they haven't succeeded."

Anne is making the move to OneTime over a period of time. She has around 300 cases delivered each month for all the new releases and plans to gradually re-case all DVDs in the back catalogue. Her commitment to OneTime has extended to Blu-ray which is already an important part of United Video's collection at Whangarei. The original boxes for discs in this format are lockable, but when they need replacing Anne will use OneTime's Blu-ray boxes which have been constructed with triple overlapping edges for extra security.

The solution

ONETIME CASE SYSTEM



In summary...

OneTime has proved a successful long-term choice for secure DVD and games storage at United Video's busy Whangarei store.



Says Anne: "Leading Solutions made it possible for us to get started with this system which was just what we needed – and at a price we could afford. Their service has been excellent, they are in touch with us every month and if we need anything we just ring up and we get what we need."

